

**WHITE PINE LIBRARY COOPERATIVE
ANNUAL MEETING – AGENDA**

October 12, 2011

- 10:00-10:05 ***Welcome*** Bryon Sitler
- 10:05-11:00 ***Work Smarter, Not Harder.*** Jerilee Cook and Emily DeJaegher.
- 11:00-12:00 ***Sensitive HR Issues/Generational Differences, Part I:*** Emilie Stawiarski
12:00-1:00 ***Lunch***
- 1:00-2:00 ***Sensitive HR Issues/Generational Differences, Part II:*** Emilie Stawiarski
- 2:00-3:00 ***Hyperlinked Library Services for Everyone:*** Dr. Michael Stephens.
- 3:00-4:00 Board Meeting.

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Evaluation

After taking this workshop I am able to:

1. Create a value stream.

Yes_____ no_____

2. Name 3 tools to use when evaluating or creating current work procedures.

Yes_____ no_____

3. Know why it is important to gain feedback on the changes that were made to work procedures.

Yes_____ no_____

4. Name the different generations that can be found in a work place.

Yes_____ no_____

5. List 2 techniques for dealing with conflict that may arise in working with different generations.

Yes_____ no_____

6. List 2 technology trends emerging in libraries.

Yes_____ no_____

7. Name 3 technology tools that libraries can use to connect with each other or with patrons.

Yes_____ no_____

8. Name 2 places related to technology that could be created in my library that would be more user friendly.

Yes_____ no_____

